# AWARDS & ACHIEVEMENTS





# **Destination – Hong Kong**

- Best Business City in Northeast Asia, 2014 Business Traveller Asia-Pacific Awards, Business Traveller Asia-Pacific magazine
- Best Business City in the World, 2014 Business Traveller Asia-Pacific Awards, Business Traveller Asia-Pacific magazine
- Best City for Business Events, CEI Industry Excellence in Events Survey 2015, CEI Asia magazine
- Best Culinary Destination, Expert's Choice, Culinary Travel Awards 2014, SAVEUR magazine
- Best Promotion Destination, Tourism Awards 2013, Shanghai Morning Post
- Best Shopping Destination, Leisure Travel Awards 2014, Global Traveler magazine
- Favourite Business City in the World, 2014 Business Traveller China Awards, Business Traveller China magazine

# **Hong Kong Tourism Board**

# 1 Organisation

#### **HKTB**

• First runner-up of the "Best Convention Bureau", CEI Industry Excellence in Events Survey 2015, CEI Asia magazine

#### **Seoul Office**

• Best National Tourism Office, Korea Travel News

# 2 Marketing Initiatives

#### "Ask The Boss" Campaign

Honours in the "Promotion / Marketing: Social Media Campaigns" category, Mercury Awards 2014/15

## "Be My Guest" Facebook App

• Social Network Standard of Excellence in the "Social Network" category, WebAward 2014

#### "David Myers' My Hong Kong" Online Video Series by USA Office

• Silver Award in the "Destination Marketing - Web Marketing / Advertising" category, Travel Weekly Magellan Awards 2014

## **DiscoverHongKong.com Website**

• Best APAC Destination Website, TravelMole APAC Web Awards 2014

# **Discover Hong Kong Facebook Fan Pages**

- · Gold Award in the "Self-Promotion" category, Astrid Awards 2014
- Silver Award in the "Social Media" category, Mercury Awards 2014/15
- Bronze Award in the "Emerging Media Travel / Tourism" category, Galaxy Awards 2014

# **Hong Kong Chinese New Year 2014 Parade Floats**

• Bronze Award in the "Special Project: Parade Floats" category, Astrid Awards 2014

# "Hong Kong Winterfest 2013" Campaign

• Bronze Award in the "Promotion: Viral Campaign" category, Astrid Awards 2014

# "Hot Jazz/Smart Marketing" Campaign by USA Office

• Gold Award in the "Destination Marketing - Advertising / Marketing Campaign" category, Travel Weekly Magellan Awards 2014

#### "My Hong Kong Guide" Multi-Level Platform

- Grand Award in the "Apps" category, Galaxy Awards 2014
- Gold Award in the "Emerging Media Mobile App" category, Galaxy Awards 2014
- Silver Award in the "Emerging Media Travel / Tourism" category, Galaxy Awards 2014
- Silver Award in the "Best App Government / Community" category, Mob-Ex Awards 2015
- Bronze Award in the "Excellence in Use of Apps" category, Marketing Excellence Awards 2014

#### "My Time for Hong Kong" New Brand Identity

• Gold Award in the "Promotion - Brand Identity" category, Galaxy Awards 2014

#### "Taste of Hong Kong" Campaign by Taipei Office

- Gold Stevie Winner, Marketing Campaign of the Year Travel / Tourism / Destination, The International Business Awards 2014
- Bronze Stevie Winner, Brand Experience of the Year Consumer, The International Business Awards 2014

#### The HKTB Social Media Platforms

• Silver Award in the "Social Content – Social Presence" category, W<sup>3</sup> Awards 2014

#### "The Road to Social Marketing Leadership" Campaign by USA Office

• Silver Award in the "Destination Marketing – Web Marketing / Advertising" category, Travel Weekly Magellan Awards 2014

## 3 PR Initiatives

# "Follow Me to Discover Hong Kong" Campaign

- Silver Award in the "Best Use of Small Budget" category, PR Awards 2014, Marketing magazine
- Silver Award in the "Publicity: Social Media Influencers" category, Mercury Awards 2014/15

#### **HKTB Annual Report 2012/13**

- Certificate of Excellence in "Corporate Publications" category, PRWeek Awards Asia 2014
- Honours Award in "Government Supported Tourism, Interactive Annual Report" category, International ARC Awards 2014

#### "Hold My Hand in Hong Kong" Campaign

- Grand Award of Excellence, 2nd Hong Kong Public Relations Awards (2014)
- Most Creative Campaign Award, 2nd Hong Kong Public Relations Awards (2014)
- · Gold Award in "Integrated Marketing Communications" category, 2nd Hong Kong Public Relations Awards (2014)
- Gold Award in "Marketing Primary Government Destination" category, PATA Gold Awards 2014
- · Silver Award in "Campaigns" category, Astrid Awards 2014
- Certificate of Excellence, South Asia PR Campaign of the Year, PRWeek Awards Asia 2014

#### **Visa go Hong Kong Super Shopper 2013**

- Gold Award in "Marketing Media Public Relations Campaign" category, PATA Gold Awards 2014
- Certificate of Excellence in "Asia-Pacific PR Campaign of the Year" category, PRWeek Awards Asia 2014

#### 4 Trade Shows

#### 2014 "Hong Kong · Asia's World City" Hong Kong Pavilion Booth Design

• Bronze Award in the "Design - Trade Show Booth Display" category, Galaxy Awards 2014

#### **5 Visitor Services**

# Asia Pacific Customer Service Consortium Customer Relationship Excellent (CRE) Awards 2013

• Customer Service Professional of the Year (Service Centre): Koey Hsu

# Hong Kong International Airport Customer Service Excellence Programme 2013/14

- Individual Award: Joyce Lam, Koey Hsu
- Corporate Excellence Award: Mary Luk, Mavis Lin